

June 9, 2020

To our Valued Clients:

After several months of stay-at-home orders, Accume Partners welcomes the reopening of our communities and collective steps toward moving forward. We understand the challenges you are facing, and we have taken several steps to alleviate some pressure and respond to your current needs. Over the last 60 days, we have been listening to your concerns, and have been distributing a weekly newsletter and resource guide addressing your compliance and security-related questions. We have also been listening and responding to your needs in fulfilling scheduled internal audits and, when required, rescheduling those efforts to a time that worked better given constrained resources and hampered operations.

In the month of June, we will be taking additional steps. We will be refocusing our thought leadership engine with the issuance of new white papers and webinars on the topics we are continually hearing are of concern to you – the ever-increasing and changing cybersecurity threat and how that should inform your company's incident response programs, the continuously challenging topic of financial crimes, and the need for increased vigilance over your institution's BSA/AML programs during these COVID-19 times.

In addition, we want to let you know that development is underway in the areas of data analytics and product development aimed at bringing innovation and additional services to you. We know well that our customers and our customers' customers are facing significant economic challenges and a demanding road to recovery. We are looking closely at ways we can enhance and add to our solutions in a manner that is relevant, valuable, and meaningful to you. We look forward to sharing more with you in forthcoming communications about these exciting developments.

Finally, we are initiating a very brief customer satisfaction survey intended to gauge how we are doing and how we can enhance our overall value to you going forward. The survey will be sent out to clients over the coming months. While expected to take no more than five minutes of your time, we thank you in advance for participating.

We want you to know that we are here for you as we have been in the past – committed to your success over the long run. We value our long-term relationship and are committed to delivering to you and your organization lasting value.



Michael Barrack
Chief Executive Officer
Accume Partners
mbarrack@accumepartners.com